

Ascendia Apparel Return Policy

5. RETURNS AND EXCHANGES

5.1 You may return or exchange products purchased through the Site or the Services within 14 days of receipt of your order if your product arrived damaged or with any manufacturing errors.

5.2 Products must be returned in their original packaging, with all tags attached, and in new, unused condition.

5.3 We will not accept returns or exchanges of products that have been worn or washed.

5.4 We reserve the right to refuse any return or exchange that does not comply with these requirements.

5.5 We will refund the purchase price of the product, less shipping and handling charges, within 14 days of receipt of the returned product.

5.6 To initiate a return or exchange, please contact us at Ascendia.Apparel@gmail.com.

5.7 Please note that all custom-made apparel created for businesses, organizations, or individuals is final sale and cannot be returned or refunded.